

About ISO in North America

The ISO group is an IT solution provider specialized in the optimization of business processes for tourism companies, especially tour operators. ISO analyzes existing processes and works together with clients on how these can be optimized using our IT solutions. All of ISO's products and processes assure certified quality according to ISO 9001. ISO's systems are used by Air Canada Vacations, the World of TUI, Thomas Cook, the Emirates Group, Etihad and Amadeus to name a few.

The ISO Canada office in Montreal is part of the ISO Group and was established in 2005. Our team provides development, customization, project management and functional, operational and sales support. All projects are managed carefully and precisely according to our certified quality assurance guidelines. The operational and functional support can be offered on a 24/7 basis.

In the fall of 2008 the ISO North America team was rewarded for its outstanding work and accomplishments when it won gold and silver in the 15th annual National Bank of Canada award for small and medium-sized enterprises.

We are the reliable partner of choice for your tourism IT needs in North America. Trust in ISO North America.

Contact us in our Montreal office:

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Our customers have managed to:

- + Increase passenger numbers by 50% within 3 years
- + Automate 80% of all business processes
- + Increase revenue by 30%
- + Return investment within 3 years

Awards of ISO and its customers:

- + World Travel Award
- + Consumer's Choice Award
- + Gold & Silver Medal SME

Customer satisfaction:

"Out of all the suppliers that I have worked with you are simply the best."

Mrs. Charmaine Allen, Project Manager, Sun International Dreams, South Africa

"I will always be grateful for ISO's effort and I look forward to working even more with your team in the future."

Mr. Dennis Geoffrey, CIO, Jet Aviation, USA

"We are highly satisfied with ISO and we feel very well prepared for the future."

Mr. Heinz Kolata, General Manager, TUI Wolters, Germany

